

Complaint and Fair Hearing Data for Members with Intellectual and Developmental Disabilities Request Due May 25, 2016

Background

HHSC must include complaint and fair hearings data specific to acute care services for members with IDD in the *Annual Report on Implementation of Acute and Long-Term Services and Supports System Redesign for Individuals with Intellectual and Developmental Disabilities*.

Request

HHSC requests that STAR+PLUS MCOs provide complaint and fair hearing data related to members with IDD enrolled in an IDD waiver or residing in an Intermediate Care Facility for Individuals with and Intellectual Disability or Related Condition (ICF/IID) for August 1, 2015 through April 30, 2016 in the attached excel spreadsheet. Each MCO is asked to provide data for all areas in which you operate in a single spreadsheet.

If you have questions, please contact Amanda Woodall at Amanda.Woodall@hhsc.state.tx.us. Please send your responses to Amanda Woodall and copy your health plan management team.